RiverEdge Park ChristkindlMarket – GREETER

The Paramount Theatre/Aurora Civic Center Authority (ACCA), an innovative organization located on Stolp Island in the Fox River in the heart of the richly diverse community of historic Aurora, Illinois (one hour from downtown Chicago), is seeking a seasonal Greeter for Christkindlmarket Aurora 2025. ACCA is the parent organization, which also includes a 501(c)3 arm under the name of Paramount Arts Centre, Inc. It operates four performance venues: the 6,000-person RiverEdge Park, the 1,843-seat landmark Paramount Theatre, the 165-seat, newly renovated Copley Theatre, and the brand new Stolp Island Theatre: a 9,000 square foot development that includes an intimate 98-seat 4,600 square foot theater. ACCA produces and presents over 500 performances each year, including star-studded touring productions, a selfproduced Broadway Series of musicals (which has the largest theater subscription base in the country) and an intimate experience of *Million Dollar Quartet* for an annual audience of 350,000 patrons from over 250 communities. ACCA proudly operates the Paramount School of the Arts in the new John C. Dunham Aurora Arts Center, right next door to Paramount Theatre in downtown Aurora. Paramount Theatre also hosts free community events, \$1 Classic Movie Mondays and its opulent interiors provide a spectacular backdrop for private functions such as wedding receptions or corporate galas. Across the street from Paramount Theatre are the gorgeous Meyer Ballrooms, which play host to multiple wedding receptions and rental events throughout the year.

The Paramount Theatre/Aurora Civic Center Authority is committed to being a defining catalyst for personal and community transformation by:

- making the performing arts accessible for every age and socioeconomic background,
- introducing the magic of live theater across generations to encourage expansive imaginations and broad views of people and the world,
- and contributing to the future stability and growth of Aurora's downtown.

The highest purpose of any theater is to inspire its community toward a more perfect humanity. Such humanity can exist only when every member of the community is included and valued, empowered and heard. To express this truth, ACCA commits its leaders, volunteers, artists and staff to the active, continual and accountable pursuit of the following principles: equity, inclusion and diversity.

ABOUT CHRISTKINDLMARKET:

Since 1996, German American Events, LLC, a subsidiary of the German American Chamber of Commerce of the Midwest, has hosted the Christkindlmarket Chicago as a free event, featuring international and local vendors with various offerings for all ages. The German-style outdoor market has become so popular that it expanded to several locations in Illinois and Wisconsin in the past. The unique shopping experience, cheerful live entertainment, and original food and beverages like the imported mulled wine from Germany, called Glühwein, make the Christkindlmarket a preferred and popular destination, mentioned by big media outlets like the Chicago Tribune, Choose Chicago, and Chicago Magazine.

DEPARTMENT – Patron Services

DIRECT REPORTING – Patron Services Management

WORKS CLOSELY WITH – Patron Services

POSITION STATUS & SCHEDULE – Seasonal Part Time; generally- 10-15 hours per week varying dependent on event schedule. Days, Evenings, and Weekend hours available. Position is seasonal (November 21-December 24 2025) with paid training. Post event shifts may be needed.

ChristkindlMarket Hours (November 21-December 24, 2025)

- Thursdays: 11 a.m.-7 p.m.
- Fridays & Saturdays: 11 a.m.-9 p.m.
- Sundays: 11 a.m.-6 p.m.
- Monday, December 22-Tuesday, December 24: 11 a.m.-7 p.m.
- Thanksgiving, November 27 & Christmas Eve, December 24: 11 a.m.-4 p.m.

COMPENSATION – \$16 per hour

HIRE DATE – October 2025

START DATE: November 2025

KEY RESPONSIBILITIES

- Provide superb customer service to all persons who enter the space
- Count number of patrons that enter the market
- Monitor that no alcohol leaves the market
- Communicate with all patrons and employees
- Problem-solve with employees and patrons when needed
- Handle stressful situations calmly, rationally, and tactfully
- Other duties as assigned

In addition to the duties listed above, ACCA expects the following of each employee: adheres to ACCA's policies and procedures; works in a safe manner; performs duties as workload necessitates; maintains a positive and respectful attitude; communicates regularly with supervisor about department issues; demonstrates efficient time management and prioritizes workload; demonstrates regular and consistent attendance and punctuality; meets productivity standards; participates in ACCA events as needed or required; and completes other duties as assigned.

REQUIRED EXPERIENCE, SKILLS and ABILITIES -

- Positive attitude and the ability to work well alone and in a team environment
- Handle high stress outdoor environment
- Ability to work outside in all varieties of weather including low temperatures, snow, ice, and rain (Some cold weather clothing provided by employer. Employee is responsible for providing all other cold weather clothing they wish to wear).
- Must be at least 16 years old

HOW TO APPLY

Please complete the online job application. Or mail/drop off to: Aurora Civic Center Authority, ATTN: Kevin Berls, 8 E Galena Blvd, Suite 230, Aurora, IL 60506

APPLY FOR THIS JOB ONLINE

ACCA is an Equal Opportunity Employer committed to creating a diverse and inclusive environment, and applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national or ethnic origin, age, disability status, marital or familial status, veteran status, or any other characteristic protected by law. ACCA encourages people of all backgrounds to apply, including people of color, women, LGBTQ individuals, people with disabilities, veterans, and others who are eager to help us achieve our vision of a diverse and inclusive community.

ACCA participates in E-Verify and will provide the federal government with your Form I-9 information to confirm that you are authorized to work in the U.S. If E-Verify cannot confirm that you are authorized to work, ACCA is required to give you written instructions and an opportunity to contact Department of Homeland Security (DHS) or Social Security Administration (SSA) so you can begin to resolve the issue before the employer can take any action against you, including terminating the employment. Employers can only use E-Verify once you have accepted a job offer and completed the Form I-9.